



# 2018 NHMF Awards Shortlisted: Most improved asset management service



**Basildon Council**  
BASILDON • BILLERICAY • WICKFORD

**MORGAN  
SINDALL**  
PROPERTY SERVICES

## Providing a single service through integrated asset management

In 2016 Basildon Borough Council selected Morgan Sindall as its preferred partner to deliver a flagship integrated asset management service. The fifteen-year, £330 million contract incorporates responsive repairs, planned maintenance and cyclical compliancy services across a stock portfolio of 13,000 domestic dwellings, 5,450 garages, and a significant portfolio of commercial premises. In its first year, the partnership has reinvested over £1 million of savings into the service and the local community. They have also reduced complaints by 15% and set up the multi-award winning BasWorx social enterprise to deliver over 1,800 training and employment opportunities to local people.



## Judges' comment

A holistic approach to asset management and some good quantitative examples, with a wide-reaching range of benefits to the client, contractor, residents and the wider community.



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**2018  
AWARDS**

The centre of excellence for improving property performance