



# 2018 NHMF Awards Shortlisted: Best contract



## Innovation and stability – balancing risk and reward

Leeds Federated & Keepmoat Regeneration's responsive repairs & voids contract is driving excellent performance through a joint fund for risk and reward. This contract strikes a balance between innovation and stability. Innovation is being delivered through increased parts specification, improved KPI requirements and most importantly through the addition of the risk/reward mechanism which continues to drive successful performance. Stability is maintained as the contract is underpinned by a traditional schedule of rates based approach.



## Judges' comment

Good evidence for long term improvements, with many measurable outcomes. This is a substantial contract and considers the community as well as residents as central to its success.



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A large, 3D-style yellow star graphic with a blue outline, containing the text '2018 AWARDS' in a bold, blue, sans-serif font.

2018  
AWARDS

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