

# 2017 NHMF Awards Shortlisted: Best client



National Housing  
Maintenance Forum



## WHQS improvement programme

Over the last six years Cartrefi Cymunedol Gwynedd (CCG) has invested over £136m to deliver its Welsh Quality Housing Standard (WHQS) improvement programme. CCG divided the WHQS investment work, with almost half the contracts available to local trade contractors, and the remainder to one main service provider. The contracts were awarded for four years offering more stability and continuity. It provided an opportunity for the contractors to employ more staff, trainees, apprentices, and to grow as businesses.

## Judges' comment

This carefully documented and externally audited project has brought work and training opportunities to the local area. The learning from the project will be used to improve existing homes and build new ones.



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for maintaining assets

# 2017 AWARDS



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