

Date: Thursday 2 May 2024

Venue: **Oxford Suite (FLOOR 3)**, Hallam Conference Centre, 44 Hallam Street, London, W1W 6JJ

Time: 8:30am – 12:00pm

Chair: Melissa Woodall

NHMF Service Provider Forum: Meeting Agenda

08:30-09:00	Networking and refreshments	
09:00-09:20	<p>Welcome</p> <p>From the Chair</p> <p>You said</p> <p>Survey feedback & topics for the next 12 months</p> <p>We did:</p> <ul style="list-style-type: none"> - Working groups - Topics 	<p>Melissa Woodall (Wates)</p> <p>Felicity Newman (NHMF/Aster Group)</p>
09:20-09:30	Compliance Update	Andrew Burke (NHMF)
09:30-09:50	<p>An update on the CIH action plan 3: defining what an excellent maintenance and repairs process looks like</p> <p><i>'Housing associations should partner with tenants, contractors and frontline staff to develop and apply new standards defining what an excellent maintenance and repairs process looks like.'</i></p> <p>+ Slido questions from the floor</p>	<p>James Prestwich (CIH) & Mike Turner (Cardo Group)</p>
09:50-10:00	Schedule of Rates Version 8 Update	David Miller
10:00-10:10	Frameworkx update	David Miler
10:10-10:55	<p>Procurement Session:</p> <p>The Act, The Requirements and What You Need to Know</p> <p>+ Slido questions from the floor</p>	<p>Lee Maskell & Paul Smith (FFT) & David Miller (Frameworkx)</p>
10:55-11:15	Coffee + switch seats	
11:15-11:45	<p>Damp and Mould - the impact of AI</p> <p>- Damp and mould data - group work and solutions</p> <p>+ Slido questions from the floor</p>	Martyn Stones (Oxford Brookes)
11:45-12:00	<p>AOB & diary dates</p> <ul style="list-style-type: none"> • Thursday 18 July 2024 8:30-12:00 Online • Thursday 5 Sep 2024 8:30-12:00 London • 21-22 January 2025 NHMF Maintenance Conference Stratford-upon-Avon 	Melissa Woodall