



Hyde

NHMF event 06.12.22
Top tips and quick
wins

My background

Environment sector since 1989

Social housing since 2016

Main areas of work:

- Waste management
- Agenda 21
- Farm diversification
- Waste market development
- Environmental consultancy
- Energy retrofits
- Energy purchasing
- Heat networks



Top tips

Understand the scope of what you are managing

‘You can only manage what you measure’

- Don't underestimate the value of good data
- Energy data and SAP ratings e.g. Portfolio, Sava, IRT Dream
- Measuring environmental performance through SHIFT, ESG and UNSDGs
- Investors now require this for future funding
- Helps to track continuous improvement



Top tips

Set SMART goals (specific, measurable, attainable, relevant, time-based)

- Must be challenging but achievable
- Strategies need targets to be effective
- Hyde Sustainability Strategy 2022-2030
- Pathway to net zero strategy to 2050
- Align with other strategies to avoid conflicting targets
- Monitor progress annually
- Report successes and create comms stories
- Identify areas for improvement for future years



Top Tips

Consult with your stakeholders

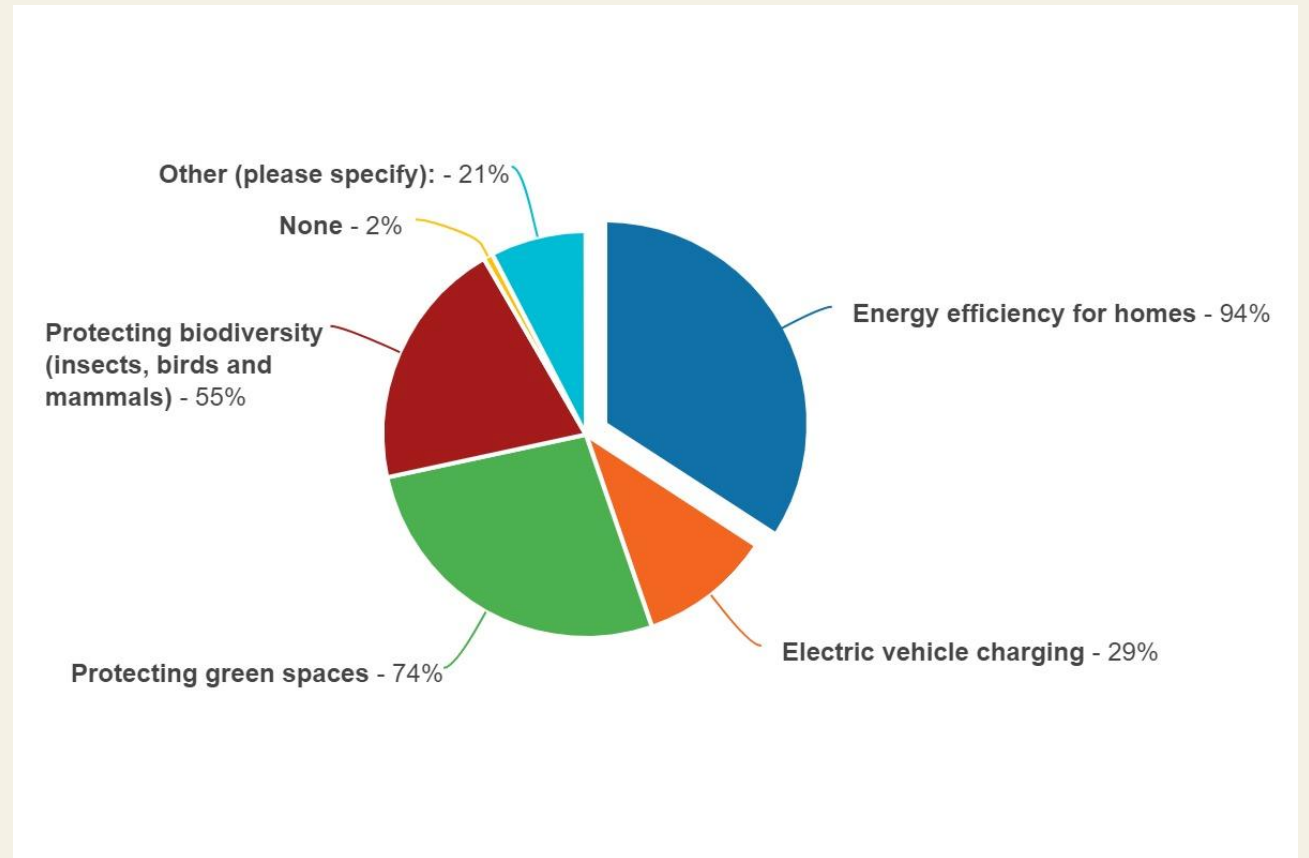
Identify who your stakeholders are e.g. staff, board, customers, external agencies

Don't assume you know what customers want

Take your audience with you

Gauge stakeholder responses and devise actions

Don't consult on issues where the outcome would remain unchanged



Quick wins in energy management

- Install LED lighting - 50% cost saving on conventional lighting plus carbon reduction
- Provide energy advice to customers to reduce energy consumption and influence behaviour change
- HIU servicing in heat networks can improve overall efficiency and reduce energy costs
- Installing solar pv can reduce customer costs and increase the SAP rating of a property by 8-12 SAP points. This is a way to increase the overall energy rating of the property when combined with fabric and heating measures.



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