

Safety Culture at Orbit

Neil Yeomans

Head of Customer Safety

“Changes to the regulatory regime will help, but on their own will not be sufficient **unless we can change the culture away from one of doing the minimum required for compliance,** to one of taking ownership and responsibility for delivering a safe system...”



Hackitt Interim report Page 6

Safety Culture



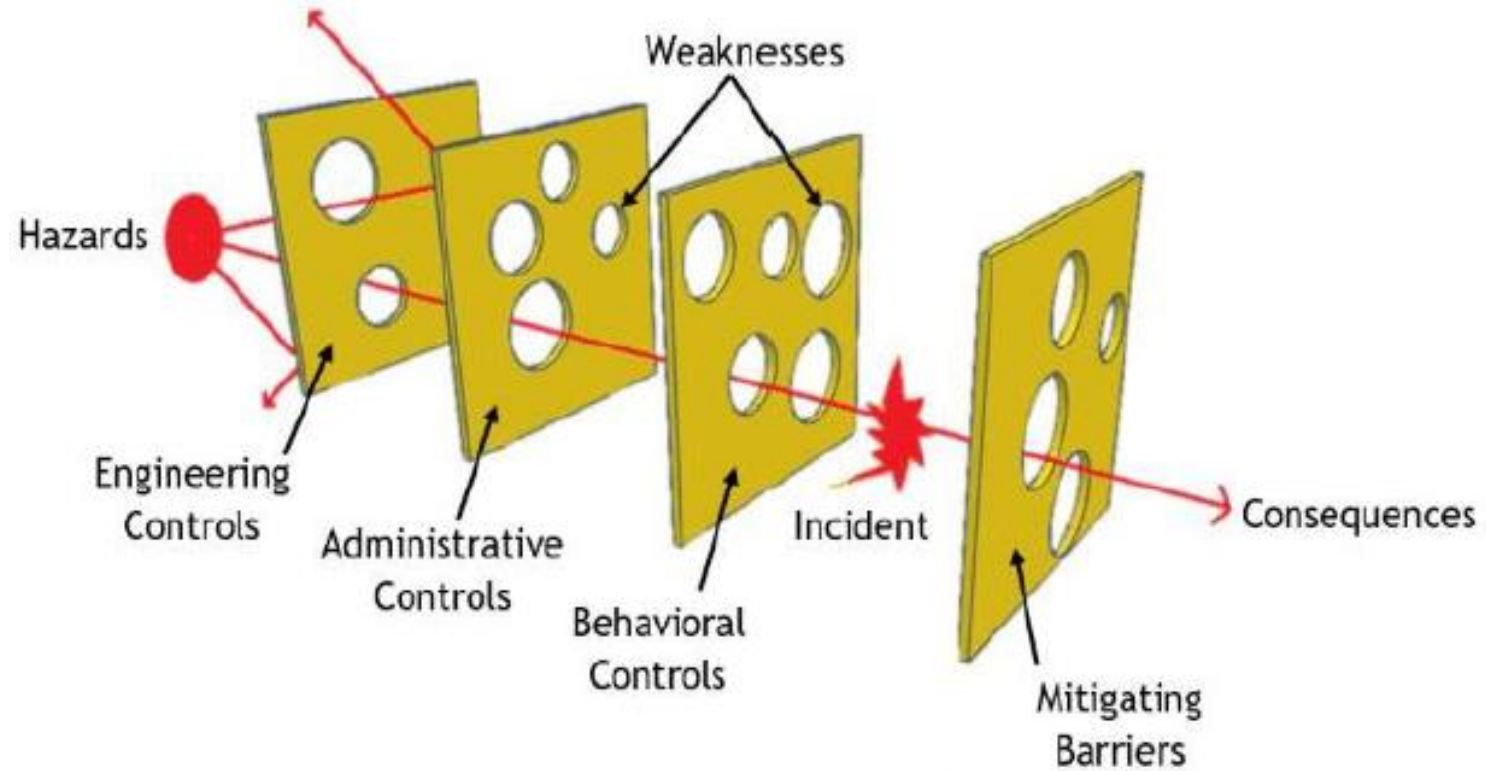
Three Lines of Defence

Mistakes will always happen – build a safety net



building communities

Swiss Cheese Model





Safety Culture



Standards Led

BS9997, PDCA and
Primary Authorities



Three Lines of Defence

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building
communities

What is PDCA?



It is a cyclical method for the continuous improvement of processes.



PLAN

Create a process improvement plan.

go LEANSIXSIGMA

<http://GoLeanSixSigma.com>

<https://www.nhmf.co.uk/files/bulletin/NHMFBulletin2018.pdf>



**‘Commissioner
and
Commissioned’
Compliance Model**

**Orbit’s
Customer
Safety Model**

Safety Culture



What is in a Name?

Safety. Not Compliance.



Standards Led

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