



National Housing
Maintenance Forum

FOR IMMEDIATE RELEASE
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National Housing Maintenance Forum shares briefing on best practice guidelines for social housing asset managers during Covid-19 outbreak

The NHMF has published an online Q&A briefing designed to help asset managers, landlords and their contractors or in-house repairs teams navigate their way through repairs and maintenance programmes during the Government's Covid-19 restrictions.

The briefing will be updated in response to any new Government advice during a constantly changing situation.

The Q&As, compiled by NHMF Adviser Andrew Burke, cover answers to key questions being posed by asset managers including:

- **How should emergency and response repairs be handled?**
- **What procedures should response repairs contractors and teams have in place?**
- **What approach should be taken in dealing with emergency and response repairs for residents in self isolation? And**
- **What should landlords with extra care and care homes do?**

The briefing also highlights the three things landlords and their contractors should do in light of the Covid-19 restrictions:

- Sign up for the Government's daily Coronavirus alerts to get the latest briefings on this fast-changing situation
- Read the NHMF Q&A
- Establish and document risk-assessed policies and procedures

NHMF Adviser, Andrew Burke, commented: "Our colleagues working across the social housing sector are under unprecedented pressure to ensure tenants and vulnerable groups, including the elderly, stay safe during this crisis. It is our role to provide free advice on best practice, so we can play our part in supporting those working on the frontline and ensure their safety is paramount."

NHMF Chair, Karl Linder commented: "The NHMF has a proud history of providing support to our members. With the situation changing daily, we would urge everyone to share best practice and work together to ensure our colleagues continue to deliver vital services to those who are most in need."

The briefing also includes links to other key free resources for those working across the housing sector in repairs and maintenance roles to ensure staff have access to the latest information.

For more details, please [view the briefing](#) on the NHMF website.

The [National Housing Maintenance Forum](#) (NHMF) is serviced by [M3](#), which publishes the M3NHF Schedule of Rates, as well as a whole range of repairs, development, diagnostics and reporting software products for social housing providers.

The purpose of the NHMF is to set the standard for maintaining assets for social housing and provide guidance on best practice.

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[link] <https://www.nhmf.co.uk/article/covid-19-repairs-and-maintenance-qanda-briefing>

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