More Than JUST A DLO

Willow Park Housing Trust

Robbie Mannion – Head of Property Services Helen Hawxwell – Employment Initiatives Manager Victoria McDowell – Willow Futures Academy Manager





Repairs

- Emergency
- Urgent
- Routine
- Appointable
- Gas Servicing
- Voids
- Planned Work





New Working Agreement

- Full Service Availability
- 4 Day Work Pattern
- Routine at 100%
- Average time 7 5 days
- Overtime down by 60%
- 4 Less on Day to Day
- Satisfaction up 4%
- Staff Benefits





Business Enterprise Centre

- PD Funded & Built
- 25 Units
- Incubation & Start up

- 16 Tenanted
- Experiences for Apprentices
- Self Employment





Innovative Housing and Cross-sector Partnerships

North of England – The Airport Group

Greater Manchester - Get Into Housing and LEAP

Wythenshawe - Real Opportunities





THE AIRPORT GROUP

Award-winning, nationallyrecognised group of 14 RSLs from across the North of England

175,000 homes, over 1,700 square miles

- 517 Future Jobs Fund placements
- 613 placements for young people
- Members directly employ 4.5 apprentices per 100 staff
- In total 16,794 young people engaged in projects

www.theairportgroup.com









14 RSLs in Manchester and Salford

Commitment to fill 25% entry-level roles with local people

Creation of Talent Pool

Now rolling out across Greater Manchester



430 Wythenshawe residents joined Talent Pool since July 2010

44% have secured employment

66% Willow Park entry-level vacancies filled through Talent Pool





Real opportunities. Wythenshawe.

Helping you get on in work

Enabling residents to access a personalised pathway to work that develops their skills and maximises their potential and opportunities

Launched October 2011
Innovative partnership approach
Over 400 front line colleagues in Wythenshawe received
training
Detailed tracking of outcomes
85 resident referrals to date









Willow Futures Academy is the brand name for all Willow Park's employment and training initiatives.

















Today's Potential. Tomorrow's Talent.







Adult Work Placements

- Five 12 week placements
- Variety of departments



School Work Experience

- 50 students
- Across the organisation



Management Trainees
Trainee Surveyors





Street Cleansing

Grounds Maintenance

Community Centres

Willow Park Jobs Fund

Human Resources



Housing

Communications

Regeneration











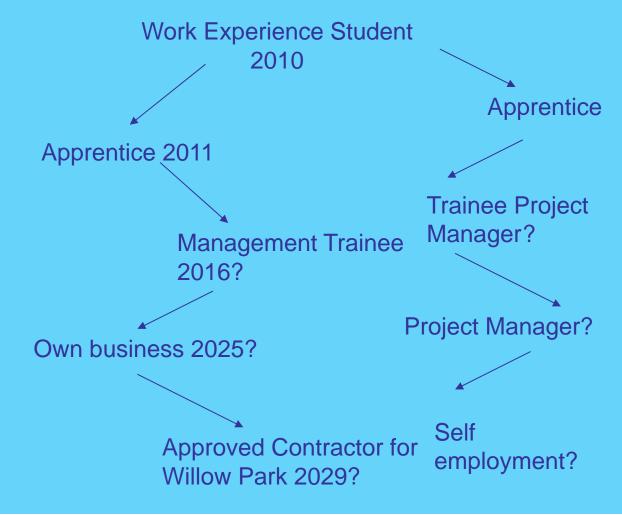








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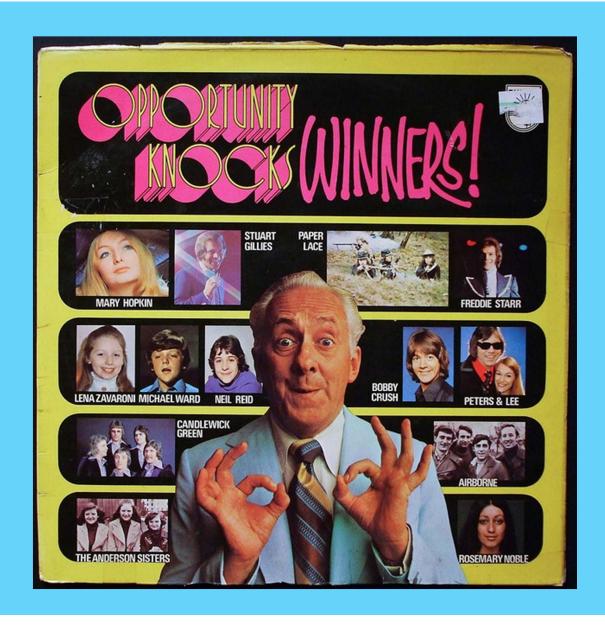


Long Term

Sustainable

Meaningful

Change







Summary

- One Thing
- What works for you
- More than just repairs





Many thanks!

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