



Maintaining your homes

Double Award for Wythenshawe Housing Trusts!

Willow Park and Parkway Green have scooped two of the most prestigious awards at the National Housing Maintenance Forum Awards!

These awards are focused on innovation and good practice in housing maintenance and attract submissions from public and private sector organisations nationally.

Willow Park wins the overall winners award of 'Best Innovation'

Willow Park won the overall winners award of **Best Innovation** at the National Housing Maintenance Forum. Their entry was judged to be the best from all the submitted entries from all categories and is a fantastic testament to the hard work of Willow Park's Property Direct team.

They were selected for their customer-focused new working arrangements during evenings and weekends, for converting the Benchill Neighbourhood office into an Enterprise Centre for local businesses and the creation of the Willow Futures Academy which offers real employment and training initiatives to local people.

Robbie Mannion, Head of Property Services for Willow Park said, "We entered under the heading of 'More than just repairs' and this clearly made an impact on the judging panel. We are thrilled that our efforts to offer much-needed employment opportunities to local people have been recognised at a national level."

Joe Doherty, Chief Executive for the Trust said, "Well done to the team, not just for winning the award, but for the excellent work that is undertaken everyday which makes success in such awards possible."



Parkway Green wins 'Best In-House Repairs Team' and 'Best Gas Service Provider'

Parkway Green was delighted to win the **'Best In House Repairs Team'** category at the National Housing Maintenance Forum. They were highlighted for their PG Gateway project, run in partnership with regeneration consortium Procure Plus, working with students from local schools who learn valuable skills such as time management, communication and reliability – all valuable preparation for the world of work.

The Trust also won the Gold Award for **'Best Gas Service Provider'** and the top five places for their Gas Servicing Technicians who were praised for their meticulous and diligent work. This was in a competition with over 200 gas contractors nationally with over 1,000 engineers competing.

Operational Manager at Parkway Green Mike Richmond said, "We're over the moon to win this award, as it's national recognition that we are doing the very best we can for our customers. We will continue to strive for excellence and see if we can win Best Repairs and Gas Organisation two years in a row."

Chief Executive of Parkway Green Nigel Wilson said, "This is a fantastic achievement and I'm delighted that the hard work of our Repairs team has been recognised nationally. Congratulations to the team for all their hard work."